



Lifestreams
Christian Church
SOUTH PERTH
A Christ Centred Community

22 February 2013

Flockwatch (inet Solutions Australia)
PO Box 421
Warners Bay, NSW 2282
AUSTRALIA

Dear Phil,

I am just writing to say a big thankyou to you and your team for all your efforts on the Flockwatch Church Database system we have recently implemented at Lifestreams Christian Church in South Perth. We have been thoroughly impressed with both the capabilities of the system and the support we have received.

As you would be aware there are quite a large number of church database solutions on the market and sifting through them to make a final decision is not an easy task. We had spent considerable time evaluating a number of solutions, mostly originating out of the USA, but still held reservations over issues of cost and functionality. We were pleasantly surprised to come across the Flockwatch solution late in our search and quickly found it appeared to meet most of our needs, plus was a local Australian developed and maintained solution.

When it came to crunch time and we decided to go with the Flockwatch solution we were blown away by how easy you guys made it and how willing you were to help in the setup process, not to mention the competitive price. We had quite a mess of data from a number of existing sources that we needed to get into the Flockwatch system and with the help of your team we were able to achieve that in a few weeks and had the whole system up and running within a month. Not to mention that we did this over the Christmas/New Year period!

Not only did the Flockwatch team help us import our data easily, but they were also able to adapt their system to some particular requirements we had and roll out those changes immediately. Being able to discuss our ideas and suggestions with the Flockwatch team and seeing those concepts incorporated into the Flockwatch system has given us enormous confidence in the whole system into the future.

We had a self-imposed deadline to get our children's ministry using electronic check-in for the start of the new school year on the first weekend in February. Although we only got most of our data into the system in early January we not only had the check-in system fully operational for our first official weekend in February, but we were also able to run the check-in process for several weeks in January for testing purposes. I was pleasantly surprised to not encounter any significant issues during the testing and we simply had to refine our group setups and we were up and running. We are now using the check-in system for all of our Sunday morning helpers, our Children's Ministry and our Youth Ministry and our congregation have been very accepting of the new system.

As a result of the smooth transition to our new church database system, everyone across the ministry teams at Lifestreams are excited by the capabilities of Flockwatch and what it can do to help them run their ministry area(s) more efficiently. I am particularly excited by the many prospective features that we are yet to implement that will help us build and grow our ministry teams with a greater degree of unity and efficiency.

To sum it up – Flockwatch kicks butt over all the other systems we have seen!

Keep up the great work!

Yours Sincerely,

David MacPherson
Technical Director